

Deferral and NPQ Submission Extension Policy

Last reviewed	January 2021
Next review due	January 2023
Responsible division	Programmes
Responsible director	Programme Operations Director
Applies to	Participants on all programmes delivered directly by Ambition Institute
Exceptions	If the terms and conditions agreed with the participant and/or their school contradict this policy, those terms and conditions will take precedence. This policy does not apply to participants on the Masters in Expert Teaching Programme.
Audience	Publicly available on website
Applicable laws	Equality Act 2010
Other relevant regulations	DfE contract and guidelines relating to NPQ provision Also referred to in programme contracts between Ambition Institute and participants/schools.

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1. Objectives

The objective of this policy is to outline our approach to requests from participants to defer a programme place, including the circumstances where a deferral would be approved, and arrangements that would apply in managing the deferral from and return to the programme. Our intention through this policy is to ensure that

we have measures in place to enable all participants to fully benefit from our programmes as far as possible, and do not experience discrimination due to maternity, sickness or other individual circumstances.

2. Background and Legal/Regulatory Framework

As with any programme provided by Ambition Institute, our aim is for participants to complete programmes in their entirety, including gaining intended qualifications where applicable. Programmes are designed as a sequence of learning episodes to be accessed in order and normally alongside a cohort of peers.

Where the programme carries an accredited qualification such as an NPQ qualification there is also a need to provide assurances regarding the learning that has been accessed by a participant in pursuit of this qualification along with an expected timeframe to gain the relevant qualification.

In creating a policy, we therefore aim to adopt a fair and consistent basis for handling requests for deferral, and to ensure that our policy is consistent with the criteria laid down by Department for Education, Education and Skills Funding Agency or other relevant body in respect of programme expectations that include attendance requirements.

We also aim to ensure that no specific groups are discriminated against in the application of this policy.

However, we recognise that there are circumstances where it is necessary for a period of deferral to take place to allow the participant to complete the programme when they may otherwise have to withdraw. We also recognise that there are some instances when withdrawal is unavoidable. This policy will outline the process for deferral from and re-integration to the programme.

3. Policy and Procedures

What is a deferral?

Whilst we expect participants to plan to complete their programme in its entirety, we understand that there may be exceptional and extenuating circumstances which may impact their ability to do so. In these circumstances, we want to support the individual to successfully complete their programme, and to complete and submit projects for assessment where applicable. This may include offering deferral. Examples of circumstances where a deferral may be offered are below:

- > Illness and/or health-related issues and leaves of absence which impact the individual's ability to fully engage with and complete the programme of study;
- > Maternity, paternity, shared parental, adoption or parental leave;
- > Bereavement or changes to personal circumstances which impact the individual's ability to fully engage with and complete the programme of study;
- > Any other change or occurrence which is out of their control and which could not have been foreseen or planned for, and which may impact the individual's ability to fully engage with and complete the programme of study.

Please note that specific additional terms apply where delivery is through an Alliance partner and in this instance, discussion should take place first with the partner delivering the programme. The partner should then notify Ambition, identifying a named, future cohort that the participant will join, along with planned dates to cease and restart.

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Eligibility and deferral periods

- > To be eligible for deferral, participants must have started a programme, as defined by having attended at least one session, and payment, where applicable, must have been received.
- > We cannot guarantee that deferral will be available on all programmes, for example where we are running the final cohort of a programme that is partially or fully funded by the DfE. Participants on such programmes will be made aware of this when they are offered a place.
- > For those on legacy NPQ-bearing programmes (cohorts beginning in Autumn 2020 or earlier), deferrals are no longer possible due to the current contract ending in August 2022 (see section on Extensions on NPQ Submissions; please contact your programme team for more information).
- > If deferrals or extensions are not possible then the withdrawal policy will apply.
- > Where a candidate has been offered a place on a programme and wishes to defer their place we reserve the right to require any pre-programme assessment to be repeated if appropriate, e.g. in order to ensure that the programme is still right for them and they are well-placed to benefit as intended in the programme design.
- > When requesting a deferral, the participant or should specify their expected date of re-joining the programme, which should normally be no longer than 12 months from the point of deferral.
- > The specific date of re-joining will take account of the delivery cycle, and this will mean that the exact deferral period may vary slightly to ensure that no programme content is missed because of the deferral.

Applying for a deferral

- > Should a participant or wish to defer, they should discuss with their programme team as soon as possible. This conversation will consider whether the deferral can be avoided, for instance, by catching up specific isolated content that they will miss within an alternative region or cohort.
- > The participant will be asked to apply in writing, providing specific details regarding the date they wish to defer, and their planned date of return to the programme.
- > The ultimate decision about whether to grant a deferral will be at the sole discretion of the Ambition Institute Programme Leader responsible for the programme in question.
- > If it is decided that deferral is the appropriate course of action, the programme team will discuss next steps with the individual.
- > Once agreed, the deferral will be confirmed in writing to the participant, including the expected date of return to the programme and arrangements for re-integration.

Re-joining the programme

- > The relevant programme team will monitor deferrals and contact the participant 3 months prior to the planned return date requesting confirmation of their intent to return. At this point discussion will take place regarding any reasonable adjustments that the participant may require on their return to the programme.
- > If the participant chooses not to return, they will be classed as withdrawing from the programme. In this case the terms outlined in the withdrawal policy will then apply.
- > Once the return date is confirmed, the programme team will ensure that all of the relevant details are provided to allow the participant to resume their programme. Depending upon the programme and timing on the return this may include supplying catch up materials from recent sessions and ensuring that the participant is connected to the cohort they are joining.

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Fees

If the programme carries a fee then should a participant defer, there will be no refund, given the expectation that the participant will be re-joining the programme at a future date.

Extensions on NPQ Assessment Submissions

NPQ assessment deadlines will be communicated by programme teams at the start of a programme. If a participant is unable to submit their NPQ assessment by their assigned submission deadline and a deferral is neither available nor suitable, there may be an opportunity to apply for an extension. The length of extensions may vary by programme and cohort and programme teams will be able to advise on the process of requesting one.

Due to our former NPQ contract coming to an end in August 2022, participants on cohorts beginning on or before Autumn 2020 must be aware that any extension beyond 1st December 2021 does not provide an opportunity to resubmit their assessment, should they not pass.

Examples of circumstances which can be viewed as exceptional and where we could offer an extension are as follows:

- > Illness and/or health-related issues and leaves of absence which are out of the individual's control and which could not have been foreseen or planned for when starting the programme, and which have impacted/will impact a Participant's ability to complete their projects and/or submit their assignments within the original submission window;
- > Bereavement or changes to personal circumstances which are out of the individual's control and which could not have been foreseen or planned for when starting the programme, and which have impacted/will impact a Participant's ability to complete their projects and/or submit their assignments within the original submission window;
- > Any other change or occurrence which is out of their control and which could not have been foreseen or planned for, and which has impacted/will impact a Participant's ability to complete their projects and/or submit their assignments within the original submission window;
- > Maternity, paternity or parental leave.

For the process on how to apply for an extension, please contact your relevant programme team who will be able to provide further information about if an extension can apply in your case, how long would be appropriate and the implications to submission and re submission timelines should one be granted.

4. Links to Other Policies

Other policies referenced here include:

- > Withdrawal policy
- > Accreditation Refunds and Appeals Policy

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